



The importance of monitor, inspection, and evaluation of operational management.

Every organization always desires to achieve results in accordance with the action plans set forth, in alignment with its vision, goals, objectives, and mission. Therefore, to ensure that the daily work implementation of the organization is consistent with the action plan, that organization shall organize mechanisms and procedures for monitor, inspection, and evaluation for operational management.

What is the various importance that monitor, inspection, and evaluation of operational management provide to the organization?



MONITORING & EVALUATION



Monitor, inspection, and evaluation play a crucial role within the various operations of the organization and serve to ensure that the organization has implemented work in accordance with the defined plan. Furthermore, monitor, inspection, and evaluation also assist the organization in carrying out various tasks with efficiency, effectiveness, and economy.

Monitor and evaluation are a process of continuous information collection and for conducting evaluations to determine whether the progress of the work is moving toward the goals and objectives which have been predetermined, as well as identifying various impacts caused by the implementation of work activities.

Monitor, inspection, and evaluation will assist the organization in extracting various relevant information and obtained results from implemented activities to serve as a basic adjustment, redirection, and future planning. If an organization does not possess monitor, inspection, and evaluation, the organization will be unable to judge whether the work being implemented is functioning correctly in accordance with the direction set by the organization, and will be unable to determine whether that organization is making progress or not. Particularly, it will be unable to determine which work activities shall be improved in the future.

1. Monitor and Inspection





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Monitor and inspection are organized for the purpose of performing measurements of progress and changes within situations or activities, in order to verify whether the work implementation is being carried out according to the defined plan, as well as to review the direction and make accurate decisions to improve the organization.

Monitor and inspection shall be continuously conducted at every step of the operational activity process. The frequency of monitor depends on three factors, including:

- The scale of the activity
- The status of the activity
- The capacity of the officer in charge of that activity.

2. Evaluation



Evaluation is organized for the purpose of evaluating the strengths and weaknesses of the organization's plan. The implementation shall follow by performing improvements to achieve efficiency. Evaluation is conducted at the conclusion of the activity implementation and at the midpoint of the implementation by the managers.

3. The Importance of Monitor, Inspection, and Evaluation

Monitor, inspection, and evaluation will assist the organization to:

- Comprehend various progress toward achieving objectives.
- Monitor actual operations by comparing them with the plans that have been set forth.
- Ensure the utilization of resources with high efficiency and effectiveness.
- Deliver quality services to the public.
- Identify problems that could potentially or are currently obstructing operations and various obstacles related to the work process.
- Resolve challenges within the action plan implementation process in a timely manner; in necessary cases, improve plans or various operational processes to obtain appropriate achievements in the future.
- Serve as an intellectual support for organizational management in decision-making for efficient future planning and work orientation.

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Reference:

- The Excellence of Operation Management by Internal Audit Unit of F.S.A.**
- **PERFORMANCE AUDIT GUIDELINE by Internal Audit Unit of F.S.A.**



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